# **OptiRun™** Service solutions

Ensure optimal performance of your Multi-Process Single-Use Purification System with a preventive maintenance

We understand the criticality and importance of your bioproduction processes, which is why we built a world-class service team to maintain your complex equipment and keep it in prime condition to help you optimize your workflow productivity, protect your investment, and support you to stay compliant.

Regular preventive maintenance (PM) is critical to optimal outcomes and reduces the likelihood of unexpected breakdowns thus minimizing downtime, while maintaining schedule and product quality. Additionally, it minimizes unexpected costly failures, and ultimately prolongs your equipment's lifecycle.

Our service engineers are trained, certified, and experienced with deep knowledge and understanding to take complete care of your Multi-Process Single-Use Purification System



### Cytiva PM supports your bioproduction needs.

Main components of PM	Outcomes you can expect from PM
Functional testing, inspections, and verification	Ensure reliable accuracy of testing data and system functionality
Wear-and-tear change	Minimize unexpected failure risk; extend the life of your equipment
As-found/as-left testing	Ensure evidence equipment runs according to specifications after completed PM
Documentation	Enable traceability with signed preventive maintenance service report upon completion of PM



## **Comprehensive testing and inspections**

During preventive maintenance, our qualified engineers run necessary tests and verifications to keep your equipment to factory specifications and replace any necessary components using quality parts from Cytiva. These tests were designed and optimized throughout the development of the equipment and reflect functional tests performed during assembly, as well as quality tests performed prior to delivery to your site.

System inspection	System inspection — exterior	
	System inspection — interior	
Functionality verification	Optek AF46 UV meter	
	Pressure sensor	
	Pump test	
Quality parts replaced du		
Quality parts replaced du Parts replaced	Iring PM Inlet air line tri-clamp gasket	
	Inlet air line tri-clamp gasket	
	Inlet air line tri-clamp gasket Cabinet air filter	
	Inlet air line tri-clamp gasket Cabinet air filter Optek AF46 UV meter lamp	

#### Documentation

Cytiva provides a standardized set of documentation and test results after the service or repair. This saves time, reduces costs, and supports compliance when working in a regulated environment. The service engineer documents each PM visit and provides a service report upon completion of the visit.

#### Standard recommended PM frequency for Multi-Process Single-Use Purification System

One preventive maintenance visit every year after warranty expiration.

#### PM, an integral part of our service agreements

To ensure the continued performance of your system, we build preventive maintenance into all our service agreements. Go to cytiva.com/service to learn more about our OptiRun™ service agreements.

#### cytiva.com

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