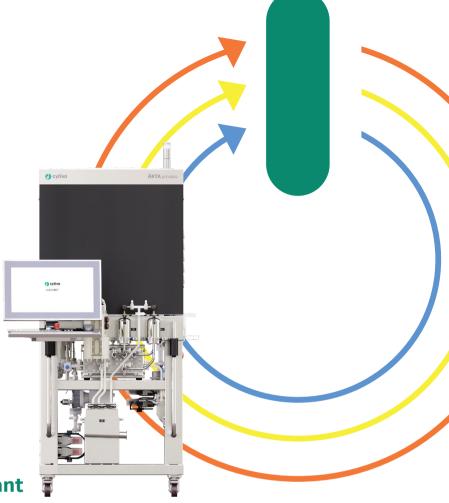
OptiRun™ Service Solutions

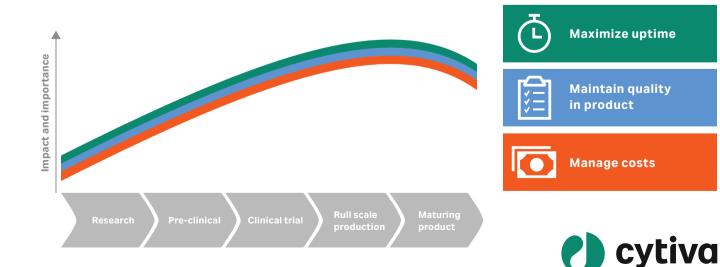
Extended warranty coverage for your ÄKTA process™ chromatography system



Keep your equipment compliant for GMP environments

To comply with GMP guidelines your system requires several steps before it's fully installed and operational at your facility. To maintain compliance — and to ensure that your ÄKTA process™ system's reliability supports your operational production for many years to come — it's important to keep your system maintained and serviced.

At Cytiva, we know the importance of business continuity management and how service requirements change over the LifeCycle of your product. Investing in an extended warranty offering when you purchase your ÄKTA process™ system will help you to protect against performance issues, maximize uptime, maintain product quality, and manage costs from the moment you start to use your system.



Extended warranty coverage keeps your equipment in optimal condition







Why choose extended warranty coverage?	Maximize uptime	Manage costs	Maintain product quality and integrity in production
Minimize risk for unexpected downtime from day one by securing priority response from a Cytiva engineer at your site.	x	X	x
Test and replace parts proactively to avoid unexpected performance issues or contamination risk after commissioning and process validation period.	x	x	x
Provide assess to operational drift measurements to ensure the process remains in control before and after performed maintenance.			
Lock in the lowest price from day one by investing in the warranty agreement when you purchase your ÄKTA process™ system.	x		
Ensure total budget predictability for a predefined period of time no matter what maintenance issue you may ultimately have.			

Now is the time to plan your success as prevention is the best cure

A common misconception about an extended warranty is that it merely offers protection from manufacturing defects. In reality, it is much more. Environmental factors, utilization, and cleaning practices can impact your ÄKTA process™ system. Warranty coverage is a valuable tool for preventing issues from escalating to the point of disrupting your production.

Available in two options: Length PM's included 24 months

For continued support 5 or 6 years after the start-up period,

you can add appropriate preventive maintenance (PM) service agreements that suit your production needs.

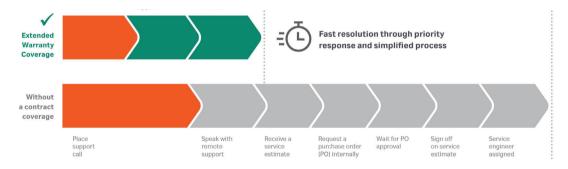
Receive priority response time when it matters most

A quick response time on site will minimize unexpected issues that could impact production.

Period	24 months extended warranty	No service agreement
Year 1 (e.g., factory year 0-1)	3 days*	5 days (factory year)
Year 2 (year 1–2)	3 days*	Best effort

^{*}Regional differences may occur

Take advantage of speedy service support



1 or 2

For more information, visit cytivalifesciences.com/optirunservice

cytiva.com

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