



Cytiva Quality Policy

Issued by: Quality Assurance

Issued on: 05 January 2024

I. STATEMENT OF POLICY

Cytiva is committed to providing quality products supporting life-changing advances in therapeutics that satisfy the demands and expectations of our customers and patients. Our customers rely on us to develop and manufacture products in a consistent, reliable and sustainable manner so patients can receive life-saving therapies.

Quality means more than product assurance. It touches every part of the business.

Our management and associates are committed to:

- Constantly improving our customer, supplier, distributor, shareholder and associates' satisfaction in our products and services.
- Compliance with laws and regulations relating to quality, safety, and performance requirements in all countries where the organization's products and services are offered.
- Continual improvement of products, services and Quality Management Systems (QMS).
- Comply with and maintain the effectiveness of the QMS.

These personal commitments will be met by establishing, documenting, and reviewing quality objectives as part of our strategic planning and delivered through shared quality culture, commitment to performance and unyielding integrity.

II. RESPONSIBILITY AND AUTHORITY

- The CEO has the ultimate responsibility and authority for the application of this policy.
- The overall responsibility and authority is delegated by the CEO to the VP QA/RA, who serves as the organization's Management Representative.
- Leaders with executive responsibility for a specific Operating Company or business unit, and managers within each location of the organisation are also accountable for compliance with this policy, and as applicable appoint QMS management representatives for their operations.
- Each business associate is responsible for the quality of the products and services, and compliance to this policy.



Christopher Riley
CEO, Cytiva



Marivi Mendizabal
VP QA/RA, Cytiva