

# FlexCare: Built around your research needs



## Choose your instruments. Choose your coverage.

**Unlike traditional asset-based contracts, our innovative FlexCare agreement provides lab-wide coverage and a flexible payment method.**

FlexCare agreements provide an agreed-upon amount of coverage to multiple on-site Cytiva serviceable instruments over a period of up to 12 months.\* The value of ad-hoc services\*\* carried out by a Cytiva service representative are deducted against a prepaid custom amount. As the name implies, FlexCare is flexible and customizable to your needs.

- Increase productivity
- Maximize your budget
- Optimize performance

## Why FlexCare?

Increase productivity	Maximize your budget	Optimize performance
<ul style="list-style-type: none"> <li>• Integrate Cytiva instruments into a single agreement</li> <li>• Eliminate the need for multiple purchase orders</li> </ul>	<ul style="list-style-type: none"> <li>• Get the most out of your annual budget — use current excess budget to cover future maintenance costs</li> <li>• Maintenance budgets can be shared over multiple instruments</li> </ul>	<ul style="list-style-type: none"> <li>• Keep Cytiva instruments running in optimal condition for reliable results you can be confident in</li> <li>• Customize your coverage to include preventative maintenance visits and Rapid Response time</li> </ul>

\* Minimum of 5,000 USD and 2 instruments. Unspent balance money at contract expiry is non-refundable.  
\*\* Charges will be at standard rates, unless a pre-existing price agreement is already in place

[cytiva.com/service](https://cytiva.com/service)

Cytiva and the Drop logo are trademarks of Global Life Sciences IP Holdco LLC or an affiliate. OptiRun is a trademark of Global Life Sciences Solutions USA LLC or an affiliate doing business as Cytiva.

© 2020 Cytiva

For local office contact information, visit [cytiva.com/contact](https://cytiva.com/contact)

CY12813-17Jul20-FL

