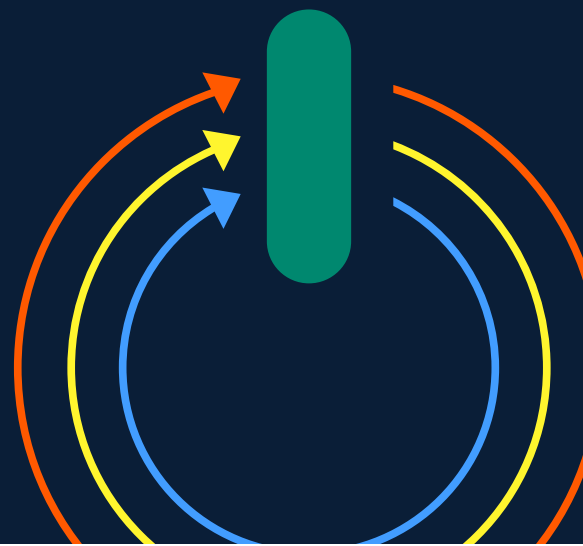


# OptiRun Service Solutions

**Understand the needs of your aging equipment with a health check**



## Request a health check to gain insight into the state and serviceability of your older equipment

Aging equipment might not qualify for service agreement coverage, and spare parts for repairs or maintenance are not always readily available. By understanding these risks, you can prepare a strategy that will keep your research and production operations running without disruption and are using your budget in the most economical way.

To help you understand the state and performance of your aging equipment, we offer a health check. Health checks are a core capability of OptiRun™ service solutions, our 360-degree approach to service. Our support starts when you purchase equipment and continues through every phase of its lifecycle. Health checks include comprehensive inspections and evaluations performed by our equipment experts, as well as an overview of future serviceability and the availability of necessary spare parts. Health check reports provide the information needed to make informed decisions about the future of aging equipment.

### A health check answers questions you might have about your equipment

*How is my aging equipment performing?*

As part of the health check service, our certified engineers evaluate the condition and performance of your equipment. If your equipment's age is close to or older than 10 years, it has not been serviced in the last 3 years, or it has been in long-term storage, you should know how age-related performance changes could affect the quality of your results.

*Should we continue to invest in this equipment?*

Understanding the serviceability of your equipment empowers you to perform a risk assessment. From the information gathered, you can decide if it is economical to invest in repair or service maintenance for aging equipment.

### Make informed decisions about your lab's aging equipment.

- Optimize budget with more informed repair/replace decisions
- Prevent delays due to serviceability issues or the unavailability of spare parts
- Mitigate equipment-related risk in your operations

### What equipment is best suited for a health check?

- Any system that is ~ 10 years old
- Equipment that has not been serviced in 3+ years
- Systems from long-term storage

*Are spare parts available for my aging system?*

As equipment ages, necessary spare parts may become harder to source — in fact, they might not be available at all. It is important to know if parts availability could be an issue for your aging equipment, and to have a plan in place before one is needed to help avoid prolonged downtime.

*Is preventive maintenance recommended?*

If your equipment has not been serviced recently, it might be due for preventive maintenance (PM). A PM visit ensures your instrument is operating optimally so you can trust the quality of your results. A health check provides perspective on the proactive steps you should consider in maintaining your equipment.

*Should I replace or upgrade my equipment?*

A health check helps you make informed, data-driven decisions on how to plan for the future of your equipment and mitigate equipment-related risk in your operations. The health check service generates a custom report on the current state of your equipment, its serviceability going forward, and recommended actions to optimize performance. You can use these insights to effectively plan for the future.

**When in doubt about an aging piece of equipment, schedule a health check.**

For more information, visit [www.cytiva.com/optirunservice](http://www.cytiva.com/optirunservice) or to schedule preventive maintenance, visit [cytiva.com/optirunpreventive](http://cytiva.com/optirunpreventive)

**[cytiva.com/optirunservice](http://cytiva.com/optirunservice)**

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### **What does a health check involve?**

There are five key steps.

1. On-site inspection
2. Documentation check
3. Assessment of spare parts availability
4. Options and recommendations
5. Consultative discussions and next steps

### **Does your equipment need a health check?**

Health checks are performed by service engineers who have access to extensive information about aging equipment, serviceability, and the latest data on spare parts availability and lead times. To help you make an informed decision about the best path forward, schedule your equipment health check today.

**You can learn more or request a Health Check by visiting [cytiva.com/optirunservice](http://cytiva.com/optirunservice).**

