

# Policy for discontinuation and post-discontinuation support of standard laboratory scale ÄKTA™ systems

**Issued by:** Product Management  
**Effective date:** 13 September 2022

## Statement of policy

Cytiva will provide notification of product discontinuation to clients six (06) months prior to discontinuation. The notification of discontinuation will be provided through our Change Control Notification (CCN) system.

To receive notifications, clients need to register in the Cytiva Change Control System here: [www.cytiva.com/rsf](http://www.cytiva.com/rsf).

Cytiva is committed to supplying spare parts and service support for a period of five (05) years after discontinuation of a standard laboratory scale ÄKTA system.

Cytiva reserves the right to discontinue spare parts and service support within a shorter time period when factors including, but not limited to, regulatory, legal, design changes or other reasons prevent the provision of such support. Spare parts may be available for discontinued instruments beyond five years. We would like to make clients aware that the likelihood of availability of spare parts and accessories decreases as the age of a system increases.

Signature: \_\_\_\_\_



Amanda Halford  
Vice President BioProcess

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