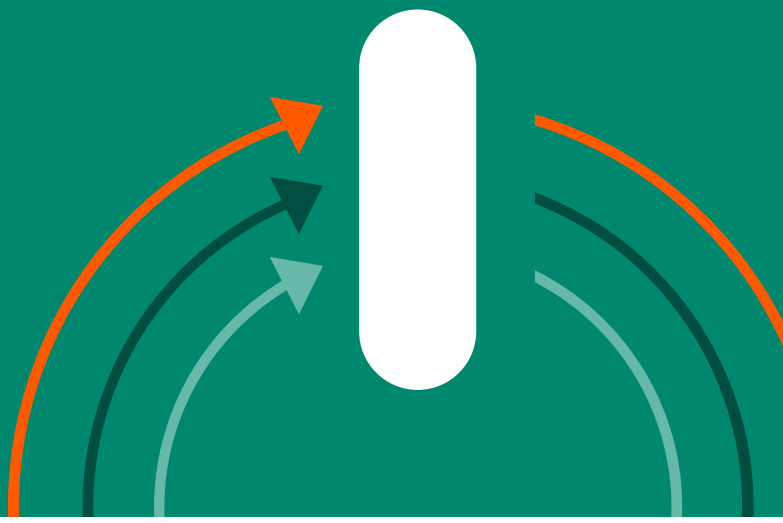
AcademiaCare

Support your research goals with reliable instrument care for ÄKTA™ systems



You're working toward important research and academic objectives, and you've invested in a high-performing, reliable instrument to help get you there. But keeping your instrument in good working order comes with challenges.

- A limited budget can prevent you from investing in a comprehensive service plan.
- Staff and student turnover increases the need for continuous training to maintain instrument performance, but your time is limited.

We understand the challenges academic labs face: limited budgets, frequent staff turnover, and the need for consistent instrument performance. AcademiaCare helps you maintain your ÄKTA™ chromatography system with confidence and minimal disruption.

We designed AcademiaCare to address these challenges

- Receive one preventive maintenance (PM) visit for each covered system during the contracted period.
- Enable remote troubleshooting and empower your staff to anticipate and solve issues with our remote diagnostic and visualization tools.
- Help ensure current and future operators are confident users with our online training resources.
- Minimize out-of-pocket costs in case an onsite engineer visit is required — we cover the cost of spare parts for the duration of the agreement.

AcademiaCare is a 24-month service plan designed for academic labs using ÄKTA systems. It helps you stay focused on research by minimizing downtime and simplifying maintenance.

Key benefits

Preventive maintenance
One PM visit per system to ensure optimal performance and reduce unexpected failures.

Remote and onsite support
Fast troubleshooting and priority assistance with included spare parts coverage; travel and labor charges apply. All onsite visits require a valid purchase order (PO).

User training
Online resources to empower staff and students with routine upkeep and troubleshooting skills.

Ongoing support
Continuous access to expert help and training tools.

Affordable pricing
Offered at half the cost of full-coverage plans, available at or after purchase.

AcademiaCare overview

Length (month)	24
PM	1
Remote supported repairs	Yes
Onsite repairs	No*
Spare parts	Yes

*In some regions discounts may apply.



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