

# OptiRun™ Service solutions

Ensure optimal performance of your Cadence® Single-Pass Tangential Flow Filtration Module and System with a preventive maintenance






We understand the criticality and importance of your bioproduction processes, which is why we built a world-class service team to maintain your complex equipment and keep it in prime condition to help you optimize your workflow productivity, protect your investment, and support you to stay compliant.

Regular preventive maintenance (PM) is critical to optimal outcomes and reduces the likelihood of unexpected breakdowns thus minimizing downtime, while maintaining schedule and product quality. Additionally, it minimizes unexpected costly failures, and ultimately prolongs your equipment's lifecycle.

Our service engineers are trained, certified, and experienced with deep knowledge and understanding to take complete care of your Cadence® Single-Pass Tangential Flow Filtration Module and System.

## Cytiva PM supports your bioproduction needs.

Main components of PM	Outcomes you can expect from PM
Functional testing, inspections, and verification	Ensure reliable accuracy of testing data and system functionality
Wear-and-tear change	Minimize unexpected failure risk; extend the life of your equipment
As-found/as-left testing	Ensure evidence equipment runs according to specifications after completed PM
Documentation	Enable traceability with signed preventive maintenance service report upon completion of PM

-  **Extended lifecycle**
-  **Service traceability**
-  **Maximized productivity**

## Comprehensive testing and inspections

During preventive maintenance, our qualified engineers run necessary tests and verifications to keep your equipment to factory specifications and replace any necessary components using quality parts from Cytiva. These tests were designed and optimized throughout the development of the equipment and reflect functional tests performed during assembly, as well as quality tests performed prior to delivery to your site.

### Comprehensive set of tests and inspections

<b>System inspection</b>	System inspection — exterior
	System inspection — interior
<b>Functionality verification</b>	Valve
	Pressure sensor
	pH sensor
	Pumps

### Quality parts replaced during PM

<b>Parts replaced</b>	Filters
	pH probe

### Documentation

Cytiva provides a standardized set of documentation and test results after the service or repair. This saves time, reduces costs, and supports compliance when working in a regulated environment. The service engineer documents each PM visit and provides a service report upon completion of the visit.

### Standard recommended PM frequency for Cadence® Single-Pass Tangential Flow Filtration Module and System

One preventive maintenance visit every year after warranty expiration.

### PM, an integral part of our service agreements

To ensure the continued performance of your system, we build preventive maintenance into all our service agreements. Go to [cytiva.com/service](https://www.cytiva.com/service) to learn more about our OptiRun™ service agreements.

## cytiva.com

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