

OptiRun™ Service solutions

Qualification contract



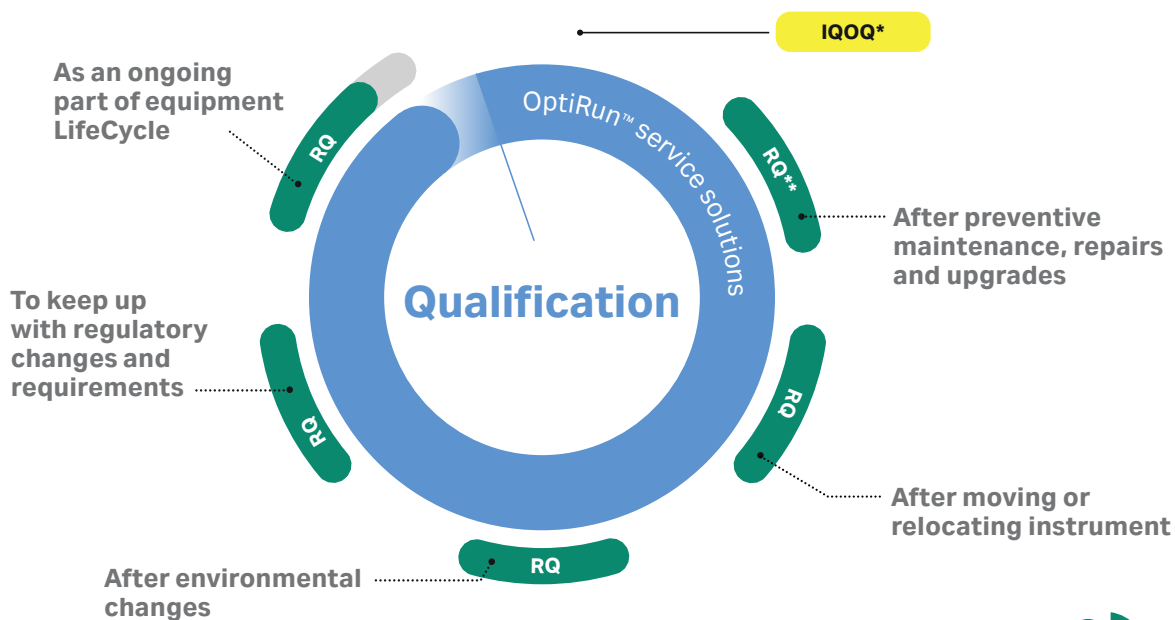
Keeps your equipment in a qualified state while saving time and money

Regulatory bodies are clear: in a current good manufacturing practices (cGMP) or other current GxP environment, you must properly maintain an instrument's qualified state throughout its entire LifeCycle whatever changes occur.

But how can you take away the guesswork from your periodic review outcomes and gain peace of mind for potential visits from auditors while saving time and money?

Add on a Qualification contract to your **Cytiva Service Contract**. You will get:

- A requalification (RQ) service programmed annually and executed by trained Cytiva field service engineers
- Preventive maintenance (PM) at the same time as your scheduled RQ visit at the most convenient time for your operations
- Change control protocol (CCP) when upgrading your equipment with the latest software or hardware
- Audit-ready documentation in adherence with your authorities



*Installation and operational qualification (IQOQ)
**Requalification (RQ)



Why choose a Qualification contract?	Maximize uptime	Manage costs	Maintain product quality and integrity in production
Minimize downtime of your instrument by performing PM and RQ at the same time	X		X
Simplify administrative tasks	X	X	
Include CCPs if you upgrade		X	X
Save up to 75% cost vs RQ on demand		X	

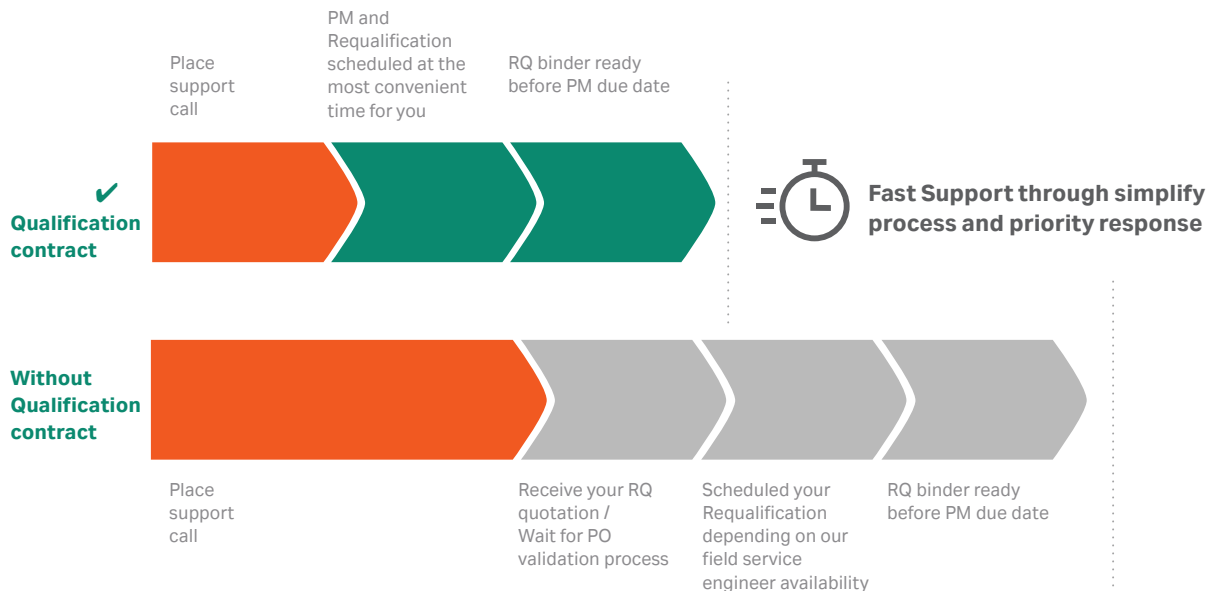
What do I miss if I don't choose the contract?

With an add-on contract, your RQ and CCP becomes an integral part of our scheduled support of your instrument, which facilitates rapid and effective management of your needs. Scheduling your RQ at the same time as the PM included in your main service contract allows us to give you a discount compared to an RQ on demand.

If you choose the add-on qualification contract, RQ and CCPs can be integrated into your periodic review. It will save you time in administration and give you a peace of mind by ensuring your equipment stays in a qualified state.

	RQ on demand	Qualification contracts
RQ included	N/A	One per year
CCP	Not included	One per year included for standard HW and SW when required
Contract period	N/A	1-5 years depending on the main Service Contract period
Price	List price	Save up to 75% vs RQ on demand and CCP list prices

Save time and administrative tasks with a Qualification contract



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