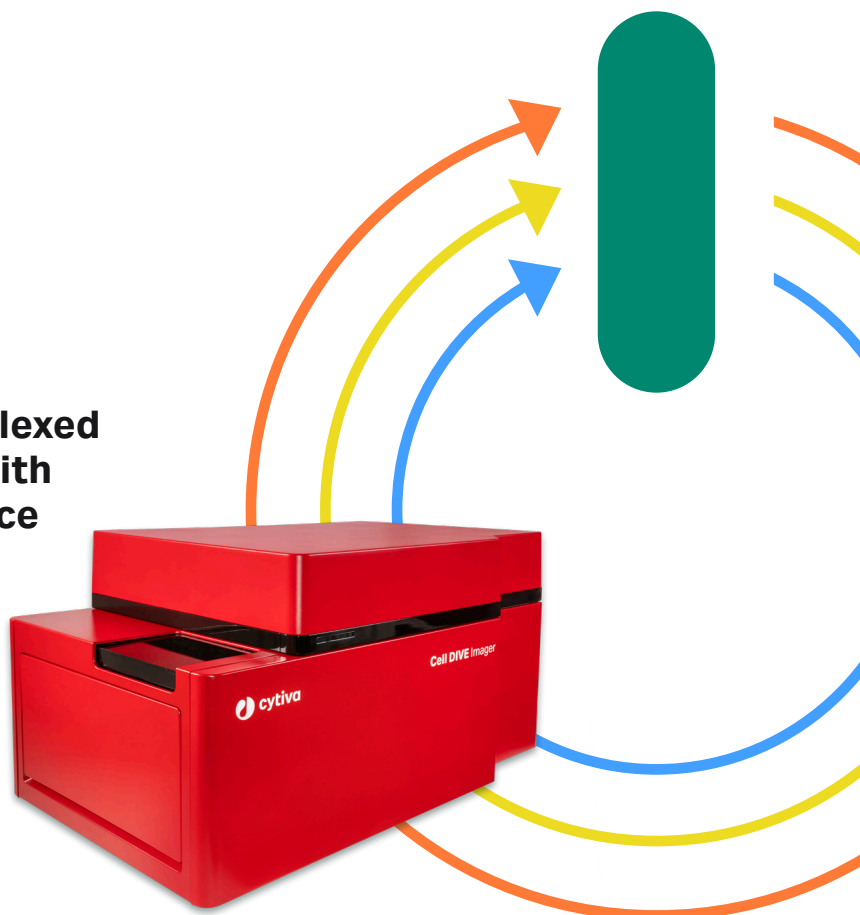


OptiRun Service Solutions

Optimize your Cell DIVE™ multiplexed imaging solution performance with OptiRun™ preventive maintenance



**OptiRun
LifeCycle**



**Service
traceability**



**Maximized
productivity**

Cytiva integrates preventive maintenance (PM) into the design process when developing equipment. Planned PM visits maximize uptime, and they are more cost-effective and predictable than ad hoc repairs. We leverage global experience maintaining thousands of instruments to optimize PM procedures that protect your Cell DIVE multiplexed imaging solution performance, outcomes, and timeline.

Outcomes you can expect from PM:

- Extend the life of your Cell DIVE multiplexed imaging solution
- Enable traceability with service records
- Detect issues early to avoid future failures
- Maximize productivity
- Keep your equipment running to original specifications
- Ensure accuracy of results



Comprehensive parts testing

During preventive maintenance, our qualified engineers run a set of 40 comprehensive functional tests and replace the Calibration Plate. We evaluate the functionality of your system using its original manufacturing specifications to identify any concerns.

For us, preventive maintenance extends beyond the visit – we also incorporate customer feedback to find ways we can improve our processes to better serve your needs.

Extensive set of 40 tests and inspections

System chassis: 10

Software and firmware: 4

Optics: 4

Illumination: 3

Light path: 3

XYZ stage: 10

Cover panels: 2

System configuration: 2

System final test: 2

Mechanical inspection

Safety tests

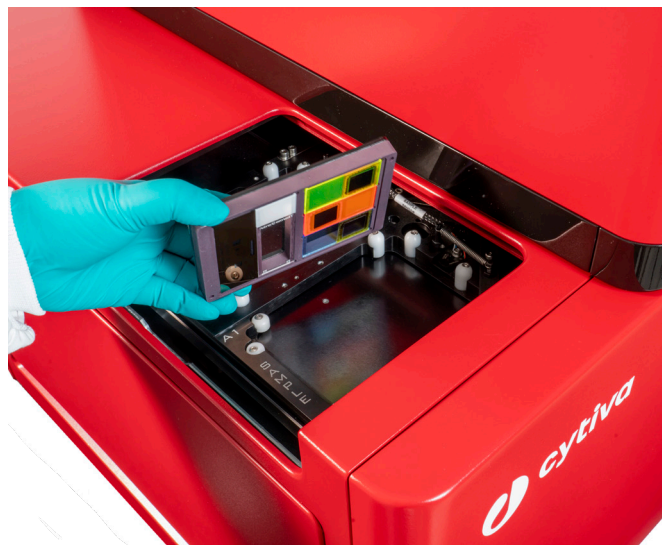
Final inspection

PM Documentation

Following each visit, we provide you with documentation of all test results and services performed. This saves time, reduces costs, and supports compliance. PM protocols are also available for review upon request.

Service agreements provide you with:

- Confidence in the accuracy of your results through regular PM visits
- Predictable ownership costs – rates are guaranteed for the duration of the agreement
- Minimal disruption with priority response from our trained service engineers



PM, an integral part of our service agreements

To optimize your system performance, we incorporate preventive maintenance into all our service agreements. Visit cytiva.com/service to find the right service agreement for your goals.

For more information, visit cytivalifesciences.com/optirunservice or to schedule preventive maintenance, visit cytivalifesciences.com/optirunpreventive.

cytiva.com

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